



PREMIER
PROPERTY
SOLUTIONS

CUSTOMER SATISFACTION QUESTIONNAIRE

Date:

Ref:

Dear

I am writing in connection with your that
recently arranged for you via and trust that you are now in receipt of all
the relevant documentation.

We are extremely committed to providing our clients with a high standard of customer service
and have a dedicated team that will work with you on an ongoing basis to ensure all your future
financial needs are met.

It is important that we maintain and enhance our service levels at all times and we would
therefore ask you to kindly complete the enclosed questionnaire and return it in the prepaid
envelope provided.

We would like to take this opportunity to thank you for your custom and look forward
to assisting you in the future.

Yours sincerely

Premier Property Solutions (UK) Ltd

 Premier-PropertySolutions.co.uk

We Value your comments and feedback.

Review us on

Google

5.0 

Award winning mortgage brokers

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Client Details

Client Name

Client I.D.

Advisor

Administrator

Please tick the most appropriate box

	Excellent	Good	Satisfactory	Poor
Do you feel that the advisor understood your financial requirements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the adviser explain how the product worked?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel that your affairs were reviewed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you found all the staff to be knowledgeable and helpful in your business dealings?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has the service provided thus far been well defined and have things happened when you expected them to?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How helpful did you find the sales support staff?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Information

Any comments:

If you feel that we can assist any family or friends with our services please feel free to complete their details below: